

# Limited lifetime warranty

<p>This Limited Warranty program is available to consumers who purchase bece products through participating Budget Blinds retail franchisees.</p>	
<p><b>LIMITED LIFETIME WARRANTY</b></p>	
<p><b>COVERED</b></p> <ul style="list-style-type: none"> <li>• All internal mechanisms</li> <li>• Components and brackets</li> <li>• Operational cords are covered for 24 months from the date of purchase</li> <li>• Motorization components are covered for 5 years from date of production, excluding battery wands</li> </ul>	<p><b>NOT COVERED</b></p> <ul style="list-style-type: none"> <li>• This warranty does not cover conditions or damages caused by accidents, alterations, misuse, or failure to follow instructions for measurement, installation, cleaning for maintenance.</li> <li>• Normal wear and tear are not covered by the limited lifetime warranty.</li> <li>• All materials can lose original color intensity or discolor after long exposure to the sun. When left for extended periods in direct sunlight, some materials may yellow or crack. Some materials may warp in high humidity areas. All cords will eventually wear out. The manufacturer considers these things normal wear and tear and are not covered by this warranty.</li> <li>• Shipping charges, costs of removal and reinstallation.</li> <li>• bece shall have no liability whatsoever for incidental or consequential damages or for any other direct or indirect damage, cost, expense or fee.</li> <li>• Dye lots vary within industry acceptable tolerances. Color of fabrics, woods and natural products may vary from samples and may not match previous purchases. Dye lot variations are not covered by warranty.</li> </ul>
<p><b>TO RECEIVE WARRANTY SERVICE, PLEASE:</b></p> <ol style="list-style-type: none"> <li>1. Contact our customer service department through our North American distributor Mores Custom Made Textiles. by dialing (866) 930-6673 and advise them of the nature of the issue. Mores custom made textiles will provide you with information as to how to proceed.</li> <li>2. Please remember, product returned for warranty claims must be accompanied by the original sales receipt as well as written details regarding the nature of the problem, location of the shade/blind etc.</li> <li>3. If damage occurred during shipping, call (866) 930-6673 immediately or at least within 7 calendar days or else you may be denied credit for your damaged product.</li> </ol>	
<p>This warranty does not imply automatic replacement of the product</p>	
<p>bece reserves the right to replace or repair any product at our discretion.</p>	
<p>Maintenance instructions: the products can be easily feather dusted. Additionally, roller shades can be cleaned using a damp cloth.</p>	
<p><b>THIS LIMITED WARRANTY DOES NOT COVER, AND IS INTENDED TO EXCLUDE, ANY AND ALL LIABILITY ON THE PART OF THE MANUFACTURER, WHETHER UNDER THIS LIMITED WARRANTY OR UNDER ANY WARRANTY IMPLIED BY LAW FOR ANY INDIRECT OR CONSEQUENTIAL DAMAGES FOR BREACH HEREOF OR THEREOF, EXCEPT AS EXPRESSLY PROVIDED ABOVE IN THIS LIMITED LIFETIME WARRANTY, THE COMPANY HEREBY NEGATES AND DISCLAIMS ALL EXPRESS WARRANTIES.</b></p>	
<p>Note: Some states do not allow the exclusion or limitation of incidental or consequential damages, so the foregoing limitation or exclusion regarding such damages may not apply to you. Also, this Limited Warranty gives specific legal rights, and you may also have other rights which vary from state to state.</p>	